Cleaning of Transact Hardware Devices

Transaction System Enterprise (TSE) Clients

Recommendations for cleaning your Transact Hardware Devices:

- Power off the device before cleaning.
  - Recommended in case of spills.
- Use soap and water or a bleach mixture on a premoistened wipe or cloth. Wipe or cloth can be damp, but should not be dripping wet. Use a separate cloth to dry the device.
- Touch screens should be cleaned with a 70% isopropyl alcohol solution.
  - Do not harshly rub the alcohol-based cleaner on painted parts of the device. This could cause discoloration or removal of the paint.
- Do not use solvents, harsh detergents, or abrasive cleaners.
  - These products can cause discoloration, a hazy look to a screen, and/or scratch the device.
- Transact Hardware device models:
  - AC3100
  - DR4000/DR5000 Door Readers
  - MF4100
  - MRD5
  - PR5000
  - PS4100/PS4101
  - VR4100/VR4101
  - WR5000
  - PHiL

Recommendations for cleaning your Third Party Hardware Devices:

NCR Registers:
https://www.ncr.com/coronavirus/cleaning-ncr-hardware

Ingenico Credit Card Terminals:
https://www.ingenico.com/cleaning-instructions-terminals

Biometric Readers:
The use of a dry cloth is recommended to clean the terminal, especially the biometric sensor. Acid liquids, alcohol or abrasive materials are prohibited.

Windcave (Payment Express) Vending Readers

Verifone Devices:

Third Party Door Locks (Assa Abloy and Allegion):
These locks are durable and can be cleaned with standard cleaning supplies. It is recommended to confirm the cleaner you are using is safe for the finish on your lock.